

ABSTRACT OF THE DISCLOSURE

An information processing apparatus includes a manipulation procedure database in which manipulation procedures selectable by a user are described hierarchically, a voice output unit which outputs candidates as voice information regarding the manipulation procedures one at a time, a determination unit which determines a designation of the user, in which, when the user designates a selection between the start of voice information output of one manipulation procedure, and the start of the voice information output of a subsequent manipulation procedure, the determination unit determines that the one manipulation procedure is selected by the user, and a control unit, which, if a manipulation procedure contained in a lower hierarchy than a present hierarchy containing the determined manipulation procedure exists, controls the voice output unit to output voice information regarding the manipulation procedure contained in the lower hierarchy lower than the present hierarchy, and which, if a manipulation procedure contained in a lower hierarchy than the present hierarchy does not exist, controls the voice output unit to output voice information regarding a manipulation procedure contained in a top hierarchy different from a top hierarchy of the present hierarchy.